

WIN-911 2025 System Requirements

Version 6.25.13 (updated August 15, 2025)

- PC with dual-core processor. A quad-core processor is recommended.
Two physical processor cores are required. A single processor core with hyper-threading enabled will not meet the system requirements.
- 4 GB of RAM or more. Additional RAM is recommended if other programs are running simultaneously.
- 4 GB of disk space available.
- Compatible OS Environment – one of the following 64-bit OS with all Windows updates applied:
 - Microsoft Windows Server 2016, 2019, 2022, 2025
 - Microsoft Windows 10 Pro (or higher) versions 2019 LTSC (1809), 2021 LTSC, 22H2
 - Microsoft Windows 11 Pro (or higher) version 21H2, 22H2, 23H2, 24H2
- Microsoft SQL Server 2017 through 2022 – Express (included), Standard, and Enterprise Editions.
- Installation requires Microsoft .NET Framework 4.8 (included with download).
- WIN-911 runtime requires Microsoft .NET 6.0 (x86 and x64) and .NET Framework 4.8 Full (which installer provides).

Optional Notification Hardware & Software

SmartSights Mobile: Smartphone Apps	<ul style="list-style-type: none"> • Internet connection for the Mobile module or the Edge Gateway. The Edge Gateway can be installed on a separate computer from WIN-911. • iOS and Android devices for the SmartSights Mobile app
VoIP to Analog Voice Calls	<ul style="list-style-type: none"> • Grandstream UCM VoIP PBX • Dedicated analog phone line
VoIP Calls	<ul style="list-style-type: none"> • SIP compatible VoIP Internet account or PBX • WIN-911 recommended SIP provider for North America – SIP.US
SMS Text Messages	<ul style="list-style-type: none"> • Ethernet\IP Cellular Modem: <ul style="list-style-type: none"> ○ Sierra Wireless: Airlink RV50X, RV55, LX40 (LTE only) ○ MultiTech: MTR-MNG2, MTR-H5 • Unlimited text messaging plan recommended
Email	<ul style="list-style-type: none"> • Email server with a DEDICATED account • POP/IMAP for incoming & SMTP for outgoing mail • Email-to-SMS option not supported on all carriers and devices
Control Center	<ul style="list-style-type: none"> • Local sound device

Data Source (HMI/SCADA) Compatibility

AVEVA InTouch HMI®	2017 Update 3 SP1 P1 2017 Update 3 SP1 P2 2020 2020 R2 2020 R2 P1 2020 R2 SP1 2020 R2 SP1 P1 2023 2023 P01 2023 P02 2023 P03 2023 R2 2023 R2 P01 2023 R2 SP1 2023 R2 SP1 P01 2023 R2 SP1 P02
AVEVA System Platform®	2017 Update 3 SP1 P1 2017 Update 3 SP1 P2 2020 2020 R2 2020 R2 P1 2020 R2 SP1 2020 R2 SP1 P1 2023 2023 P01 2023 P02 2023 P03 2023 R2 2023 R2 P01 2023 R2 SP1 2023 R2 SP1 P01 2023 R2 SP1 P02
AVEVA Edge®	2020 2020 R2 2020R2SP1P1 2020R2SP2 2023 2023 P01 2023 R2
Rockwell Automation FactoryTalk View Alarms and Events®	10.00.01 11.00 12.00 13.00 14.00 15.00
GE Digital iFIX®	5.9 6.0 6.1 6.5 2022 2023 2024
GE Digital CIMPLICITY®	11 11.1 2022 2023 2024

The following SCADA systems are supported through OPC

Rockwell Automation FactoryTalk Optix®	1.4.1.7, 1.6.2.36	OPC UA A&C
Inductive Automation Ignition®	8.1.20-33	OPC UA A&C
OPC DA Classic	1.0, 2.0, 3.0	
OPC A&E Classic	1.00,1.01,1.10	
OPC UA DA	OPC Unified Architecture 1.03 Specifications	
OPC UA A&C	OPC Unified Architecture 1.03 Specifications	

Utilities - Operator Workspace, Remote Workspace, Mobile Hub, Security Configuration, Control Center, Failover, and Backup & Restore Utility

- Microsoft .NET 6.0 (x86 and x64) required (included with download).
- Compatible OS Environment: same as WIN-911